



**INSTALLATION  
AND  
OPERATING  
INSTRUCTIONS**



**CHEESE  
MELTERS**

**MODELS:**

**CMC-24, -36, -48  
CMP-24, -36, -48  
CMW-24, -36, -48**

24 Hour Toll Free



Service Hot Line:  
1-800-733-2203

**! WARNING:** Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury or death. Read the installation, operating and maintenance instructions thoroughly before installing or servicing this equipment. **!**

**IMPORTANT FOR FUTURE REFERENCE**

Please complete this information and retain this manual for the life of the equipment. For Warranty Service and/or Parts, this information is required.

_____	_____	_____
Model Number	Serial Number	Date Purchased



P/N 88364-91 9-05



**APW WYOTT Foodservice Equipment Company**  
P.O. Box 1829  
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 **WARNING:** Disconnect device from electrical power supply and place a Tag Out-Lockout on the power plug, indicating that you are working on the circuit. 



 **WARNING:** Install per the spacing requirements listed in the installation section of this manual. We strongly recommend having a competent professional install the equipment. A licensed electrician should make the electrical connections and connect power to the unit. Local codes should always be used when connecting these units to electrical power. In the absence of local codes, use the latest version of the National Electrical Code. 

Maintenance & repair should be handled by a factory authorized agent. Before doing any maintenance or repair, contact APW Wyott Technical Service Department at (800) 752-0863 or (307) 634-5801.



 **WARNING:** An earthing cable must connect the appliance to all other units in the complete installation and from there to an independent earth connection. 



 **NOTICE:** This product is intended for commercial use only. Not for household use. Retain this manual for future reference. Unit must be kept clear of combustibles at all times. 

 **CAUTION:** These models are designed, built, and sold for commercial use only. Only persons trained and familiar with their proper use should operate them. They are not meant for operation by the general public under any circumstances. 

 **WARNING: SHOCK HAZARD** - Do not open any panels that require the use of tools. 

 **WARNING:** Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury or death. Read the installation, operating and maintenance instructions thoroughly before installing or servicing this equipment. 

 **NOTICE:** The unit when installed, must be electrically grounded and comply with local codes, or in the absence of local codes, with the national electrical code ANSI/NFPA70- latest edition. Canadian installation must comply with CSA-STANDARD C.22.2 Number 0 M1982 General Requirements-Canadian Electrical Code Part II, 109-M1981-Commercial Cooking Appliances. 

 **NOTICE:** Local codes regarding installation vary greatly from one area to another. The National Fire Protection Association, Inc. states in its NFPA96 latest edition that local codes are "Authority Having Jurisdiction" when it comes to requirement for installation of equipment. Therefore, installation should comply with all local codes. 

Congratulations on your purchase of APW Wyott Foodservice cooking or refrigeration equipment. APW Wyott Foodservice takes pride in the design and quality of our products. When used as intended and with proper care and maintenance, you will experience years of reliable operation from this equipment. To ensure best results, it is important that you read and follow the instructions in this manual carefully.

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**IMMEDIATELY INSPECT FOR SHIPPING DAMAGE**

All containers should be examined for damage before and during unloading. The freight carrier has assumed responsibility for its safe transit and delivery. If equipment is received damaged, either apparent or concealed, a claim must be made with the delivering carrier.

- A. Apparent damage or loss must be noted on the freight bill at the time of delivery. It must then be signed by the carrier representative (Driver). If this is not done, the carrier may refuse the claim. The carrier can supply the necessary forms.
- B. For concealed damage or loss, if not apparent until after equipment is uncrated, a request for inspection must be made to the carrier within 15 days. The carrier should arrange an inspection. Be certain to hold all contents and packaging material.









Installation and start up should be performed by a qualified installer who thoroughly read, understands and follows these instructions.

If you have any questions concerning the installation, operation, maintenance or service of this product, write Technical Service Department APW Wyott Foodservice Equipment Company, P.O. Box 1829, Cheyenne, WY 82003.

**SAFETY PRECAUTIONS**

Before installing and operating this equipment be sure everyone involved in its operation are fully trained and are aware of all precautions. Accidents and problems can result by a failure to follow fundamental rules and precautions.

The following words and symbols, found in this manual, alert you to hazards to the operator, service personnel or the equipment. The words are defined as follows:

	<b>DANGER:</b> This symbol warns of imminent hazard which will result in serious injury or death.	
	<b>WARNING:</b> This symbol refers to a potential hazard or unsafe practice, which could result in serious injury or death.	
	<b>CAUTION:</b> This symbol refers to a potential hazard or unsafe practice, which may result in minor or moderate injury or product or property damage.	
	<b>NOTICE:</b> This symbol refers to information that needs special attention or must be fully understood even though not dangerous.	

**SPECIFICATIONS**

(All 208 or 240 Volts, 50-60 Hz, Single Phase)

Electrical Model	Input Power Requirement	Heating Elements	Electrical Model	Input Power Requirement	Heating Elements
CMC-24 (Counter Top)	2.4kw	2 @ 1200W	CMC-48 (Counter Top)	4.2kw	2 @ 1050W
CMW-24 (Wall Mount)	2.4kw	2 @ 1200W	CMW-48 (Wall Mount)	4.2kw	2 @ 1050W
CMP-24 (Pass Thru)	2.4kw	2 @ 1200W	CMP-48 (Pass Thru)	4.2kw	2 @ 1050W
CMC-36 (Counter Top)	3.6kw	2 @ 1800W	CMC-48C (Counter Top)	3.4kw	2 @ 850W
CMW-36 (Wall Mount)	3.6kw	2 @ 1800W	CMW-48C (Wall Mount)	3.4kw	2 @ 850W
CMP-36 (Pass Thru)	3.6kw	2 @ 1800W	CMP-48C (Pass Thru)	3.4kw	2 @ 850W



Overall Dimensions	Width (Inches)	Depth (Inches)	Height (Inches)	Overall Dimensions	Width (Inches)	Depth (Inches)	Height (Inches)
CMC-24	27	17 ¼	19 ¼	CMP-36	36 ½	16	19 ¼
CMW-24	27	17 ¼	15 ¼	CMC-48	48	17 ¼	19 ¼
CMP-24	27	16	19 ¼	CMW-48	48	17 ¼	15 ¼
CMC-36	36 ½	17 ¼	19 ¼	CMP-48	48	16	19 ¼
CMW-36	36 ½	17 ¼	15 ¼				



### General Information



Clean the unit before using. Wipe body and the inside of unit with a hot, wet cloth to remove any shipping dust or protective oil.

### Electrical Connections

Check the data plate to determine what voltage this unit is wired for and what voltage service is to use.

 **WARNING:** Check the data plate on this unit before installation. Connect the unit only to the voltage and frequency listed on the data plate. Connect only to 1 or 3 phase as listed on the data plate. 

 **WARNING:** IMPROPER GROUNDING COULD RESULT IN ELECTRICAL SHOCK This appliance is equipped with a three-prong (grounded) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug. 

 **CAUTION:** When installed the plug for this unit should be accessible. If the power cord is damaged, replace only with an identical power cord. 

### Cheese Melters

These units are designed for either countertop or wallmount operation, and are also available in a passthrough version for countertop use only. It can be used for cheese melting, finishing, glazing, or just to keep food warm. Operation is simple and automatic: just place the product on the front of the rack - the unit reaches full operating temperature in seconds. The degree of heating can be predetermined by the position selected for the rack. The higher the rack, the hotter the temperature will be on the top of the product being cooked.

## INSTALLATION

1. Follow General Information instructions above, making sure unit is grounded.
2. Attach legs to the countertop and passthrough models. Unit may be leveled by screwing the adjustable bottom part of the legs in or out. (see Sketch I.)  
**CAUTION:** Countertop units and passthrough units must be operated with their legs in place to avoid damage to the counter.
3. Keep the left side of the unit at least three inches from a wall or other vertical surface which would impede the flow of cooling air into the oven. Do not place the left side of the unit near a source of heat, steam or grease.

**NOTE:** These units are designed to be "hard wired" for its electrical hookup. Two 1" (trade size) Knockouts are provided at the left rear of the unit for electrician's convenience.

A grounding lug and terminal block are under the access cover located on the left side of the unit.

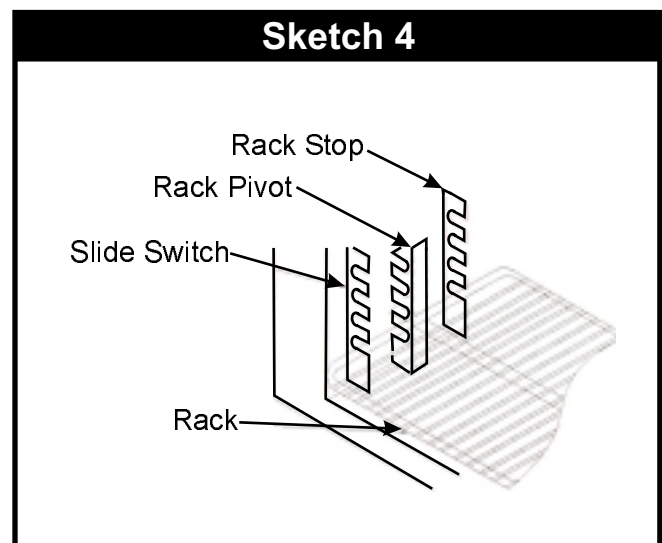
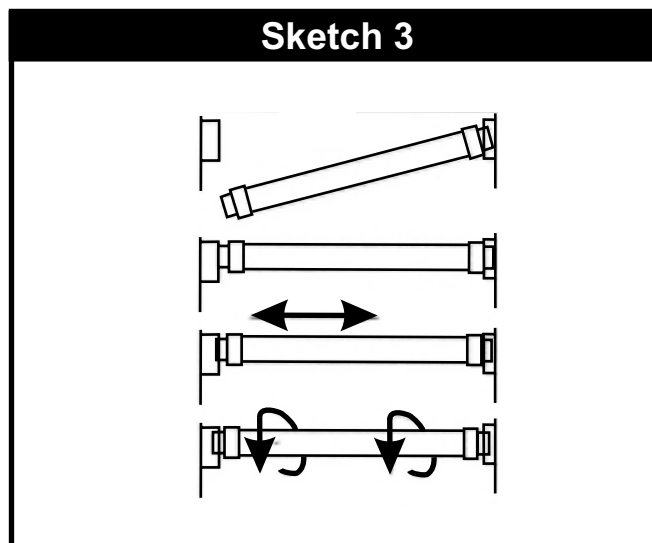
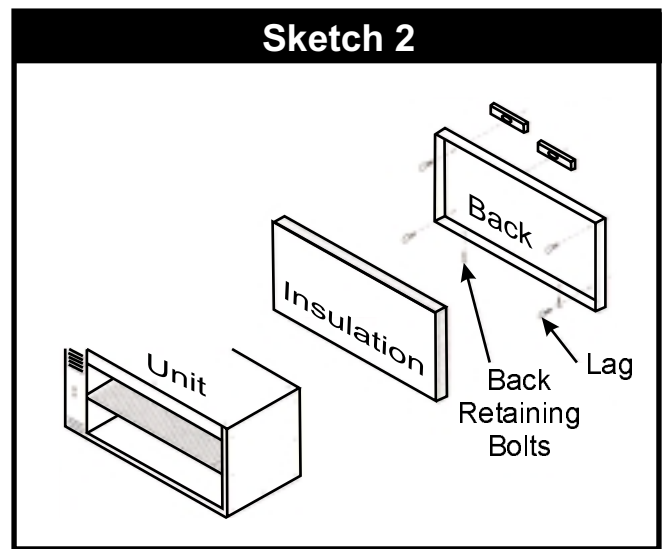
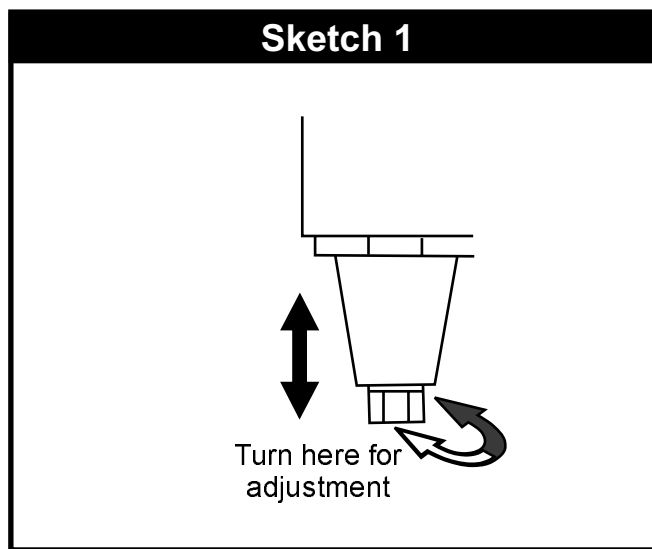
## WALL MOUNTING (sketch 2)

1. Begin by removing the two screws on the bottom of the unit along the rear.
2. Pry out the back at the bottom and remove it by pulling out and down.
3. Remove (but **DO NOT** discard) the insulation.
4. Use the back as a template to locate holes for wall attaching lag bolts( not supplied).
5. Fasten the back to the wall with lag bolts or with anchor fasteners, making certain the back is level securely fastened.
6. Replace the insulation.
7. Hang the unit onto the wall-mounted back and secure it by replacing the two screws in the bottom of the unit.

## HEATER INSTALLATION (Sketch 3)

1. Push one end of the heater into one socket as far as it will go.
2. Swing other end of heater up in line with the opposite socket.
3. Release heater and it will snap into place. Grasp the heater and move it back and forth to insure that it is centered correctly.

Choose desired rack level and insert rack by placing the left pivot point behind the switch slide, lining up the rack evenly and pushing it straight back until the pivot points can be inserted into the rack pivots. The rack should tilt smoothly and readily (See Sketch 4.)



## OPERATION

Turn on the main switch which will turn on pilot light and start fan running. Place the product on the rack. Heaters will come on full power automatically. When the product is removed the heaters will revert to "standby" with 25% of its heat on (a slight glow may be visible).

On the 48" model, either (or both) of the two top switches must be on before the heaters will light. The top switch is for the left side, and the middle switch is for the right side.

The amount of heat on the product may be changed by changing the rack height. The lower levels will be found most satisfactory for food warming. The upper levels will be useful when finishing, glazing, or cheese melting.

## CLEANING

**NOTE:** The heaters are self-cleaning and do not need to be washed. **DO NOT** immerse them in water.

## MAINTENANCE



**WARNING:** Never clean any electrical unit by immersing it in water. Turn off before cleaning surface.



Once a week, or more often if necessary, clean the unit thoroughly. Turn off the unit and allow it to cool.

**STAINLESS STEEL:** To remove normal dirt or product residue from stainless steel, use ordinary soap and water (with or without detergent) applied with a sponge or cloth. Dry thoroughly with a clean cloth. Never use vinegar or corrosive cleaner. Do not use chlorine based cleaners.

To remove grease and food splatter or condensed vapors that have baked on the equipment, apply cleaners to a damp cloth or sponge and rub cleanser on the metal in the direction of the polished lines on the metal. Rubbing cleanser as gently as possible in the direction of the polished lines will not mar the finish of the stainless steel. NEVER RUB WITH A CIRCULAR MOTION. Soil and burnt deposits which do not respond to the above procedure can usually be removed by rubbing the surface with SCOTCH-BRITE scouring pads or STAINLESS scouring Pads.



**CAUTION:** Do not use ordinary steel wool as any particles left on the surface will rust.



**NEVER USE** a wire brush, steel or abrasive scouring pads (except stainless), scraper, file or other steel tools. Surfaces which are marred collect dirt more rapidly and become more difficult to clean. Marring also increases the possibility of corrosive attack.

**NEVER** use any corrosive cleaner. Use only cleaners approved for stainless steel.

**NEVER** use cleaning solvents with a hydrocarbon base.



**WARNING: SHOCK HAZARD** - De-energize all power to equipment before cleaning the equipment.



## GENERAL TROUBLESHOOTING

If the units fails to operate check the following:

- 1 Is the unit connected to a live power source?
- 2 Check circuit breaker?
- 3 Is power switch on and pilot light glowing?
- 4 Check the data plate. Are you operating the unit on the proper voltage?

If the above checks out and you still have problems, call an APW Wyott authorized service agency.

**NOTICE** Service work should be preformed only by a qualified technician who is experienced in and knowledgeable with the operation of commercial gas, electric, steam cooking equipment. Contact the Authorized Service Agency for reliable service, dependable advise or other assistance and for genuine factory parts.

Warranty will be void and the manufacturer is relieved of all liability if:

- (A) Service work is performed by other than an APW Wyott Authorized Service Agency or
- (B) Other than Genuine APW Wyott replacement parts are installed.

A current listing of all authorized APW Wyott authorized parts/service distributors is included with this product manual at the time of shipment. In the absence of this list you call the APW Wyott 24 hour Service Hot Line which gives access to the nearest Authorized APW Wyott parts/service distributor. Call 1-800-733-2203.

**TROUBLESHOOTING**

**IF THE UNIT BLOWS A FUSE OR TRIPS A CIRCUIT BREAKER**

1. Check the capacity of the circuit to insure that it is not overloaded, as the oven should have its own branch circuit.
2. Short circuits may be accompanied by sputtering sounds or sparks.

**IF THE HEATERS DO NOT LIGHT**

1. If the pilot light does not come on and the cooling fan does not run, check for a blown fuse or an open circuit breaker.
2. Check for failure of the main switch.
3. If the pilot light is lit and the cooling fan is running but the heaters do not light, call an authorized service representative.  
Remember, when the unit is operating in standby, with no product on the rack, the heaters may not glow, but will still emit some heat.
4. If one heater is lit, but the other is not, a burnout or loose connection is probable cause. Check that heater is properly seated in its socket, then consult an authorized service representative.

**IF THE COOLING FAN DOES NOT RUN**

1. If the pilot light is not lit and the heaters do not light, see items 1,2,3 above.
2. If the pilot light is lit and the heaters function, consult an authorized service representative.

**IF THE HEATERS DO NOT COME UP TO FULL HEAT WHEN THE PRODUCT IS PLACED ON THE RACK**

1. Be sure that product is on the front half of the rack. The rack is ba uced to trip the actuating switch, but the weight must be on the front half of the rack to insure that it does so.
2. Check that the rack is at the same level on both sides, and is correctly inserted.
3. If the rack operates freely and the heater still does not function properly, contact an authorized service representative.

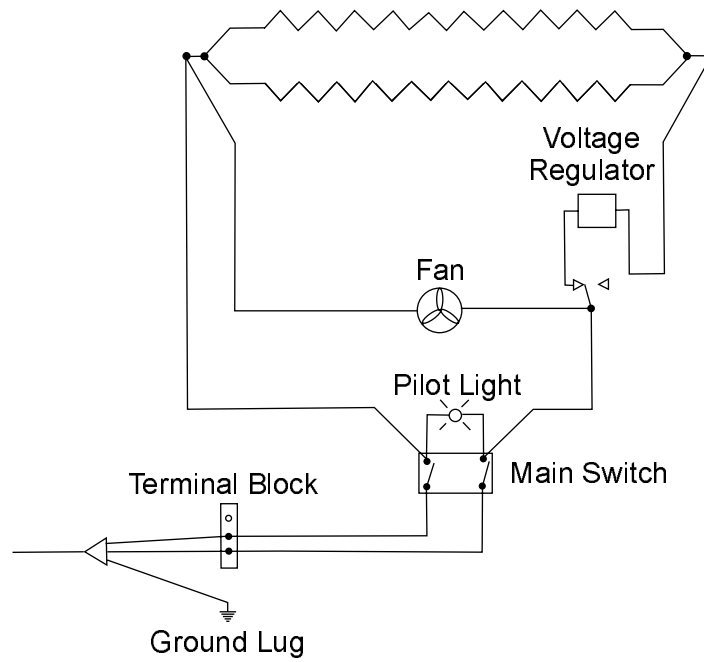
**REPLACEMENT PARTS LIST**

Item	Part No.	Description	Quan	Item	Part No.	Description	Quan
1	11072-03	Terminal block	1	11	31007-80	Wire rack, 36" models	1
2	12154-00	Cooling fan	1	12	31007-55	Wire rack, 24" models	1
3	11372-02	Voltage regulator	1	13	825301-00	Heater, 240V, 48" models	4
4	13016-09	Rack switch, 24" & 36" models	1	14	825301-50	Heater, 240V, 48" Canadian models	4
5	13016-13	Rack switch, 48" models	1	15	825300-00	Heater, 208V, 48" models	4
6	13016-06	Main power switch	*	16	825300-50	Heater, 208V, 48" Canadian models	4
7	15208-00	Pilot light	*	17	825332-00	Heater, 240V, 36" models	2
8	31008-01	Heater socket	*	18	825331-00	Heater, 208V, 36" models	2
9	11195-22	Contactoer	1	19	825538-00	Heater, 240V, 24" models	2
10	31007-56	Wire rack, 48" models	1	20	825536-00	Heater, 208V, 24" models	2

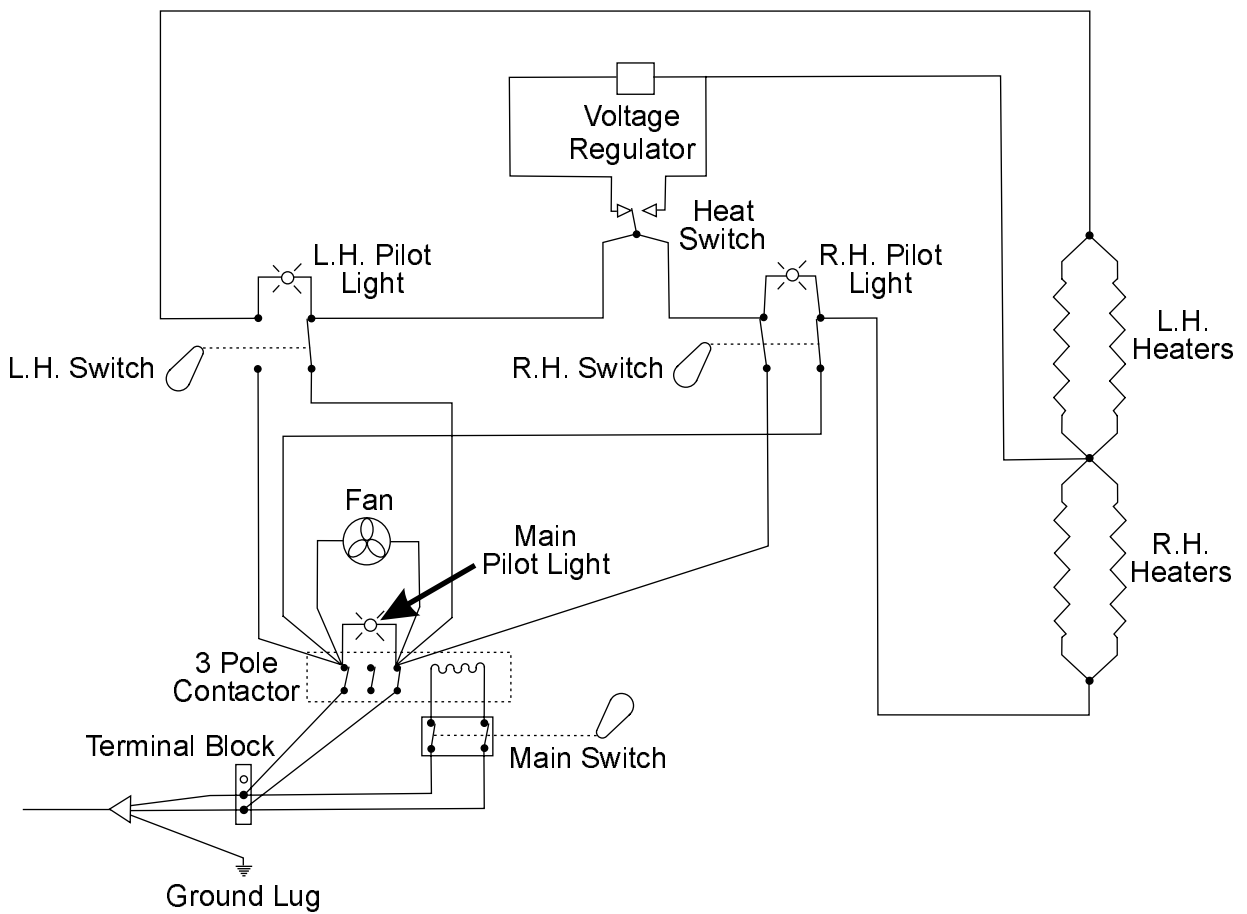
\*Number required varies with unit.



## Electrical Schematic (24" and 36" models)



## Electrical Schematic (48" model)



## APW WYOTT EQUIPMENT LIMITED WARRANTY

APW Wyott Foodservice Equipment Company warrants its equipment against defects in materials and workmanship, subject to the following conditions:

This warranty applies to the original owner only and is not assignable.

Should any product fail to function in its intended manner under normal use within the limits defined in this warranty, at the option of APW Wyott such product will be repaired or replaced by APW Wyott or its Authorized Service Agency. APW Wyott will only be responsible for charges incurred or service performed by its Authorized Service Agencies. The use of other than APW Wyott Authorized Service Agencies will void this warranty and APW Wyott will not be responsible for such work or any charges associated with same. The closest APW Wyott Authorized Service Agent must be used.

This warranty covers products shipped into the 48 contiguous United States, Hawaii, metropolitan areas of Alaska and Canada. There will be no labor coverage for equipment located on any island not connected by roadway to the mainland.

Warranty coverage on products used outside the 48 contiguous United States, Hawaii, and metropolitan areas of Alaska and Canada may vary. Contact the international APW Wyott distributor, dealer, or service agency for details.

### Time Period

One year for parts and one year for labor, effective from the date of purchase by the original owner. The Authorized Service Agency may, at their option, require proof of purchase. Parts replaced under this warranty are warranted for the un-expired portion of the original product warranty only.

### Exceptions

- \***Gas/Electric Cookline:** Models GCB, GCRB, GF, GGM, GGT, CHP-H, EF, EG, EHP. Three (3) Year Warranty on all component parts, except switches and thermostats. (2 additional years on parts only. No labor on second or third year.)
- \***Broiler Briquettes, Rock Grates, Cooking Grates, Burner Shields, Fireboxes:** 90 Day Material Only. No Labor.
- \***Heat Strips:** Models FD, FDL, FDD, FDDL. Two (2) Year Warranty on element only. No labor second year.
- \***Glass Windows, Doors, Seals, Rubber Seals, Light Bulbs:** 90 Day Material Only. No Labor.

In all cases, parts covered by extended warranty will be shipped FOB the factory after the first year.

### Portable Carry In Products

Equipment weighing over 70 pounds or permanently installed will be serviced on-site as per the terms of this warranty. Equipment weighing 70 pounds or under, and which is not permanently installed, i.e. with cord and plug, is considered portable and is subject to the following warranty handling limitations. If portable equipment fails to operate in its intended manner on the first day of connection, or use, at APW Wyott's option or its Authorized Service Agency, it will be serviced on site or replaced.

From day two through the conclusion of this warranty period, portable units must be taken to or sent prepaid to the APW Wyott Authorized Service Agency for in-warranty repairs. No mileage or travel charges are allowed on portable units after the first day of use. If the customer wants on-site service, they may receive same by paying the travel and mileage charges. Exceptions to this rule: (1) countertop warmers and cookers, which are covered under the Enhanced Warranty Program, and (2) toasters or rollergrills which have in store service.

### Exclusions

The following conditions are not covered by warranty:

- \*Equipment failure relating to improper installation, improper utility connection or supply and problems due to ventilation.
- \*Equipment that has not been properly maintained, calibration of controls, adjustments, damage from improper cleaning and water damage to controls.
- \*Equipment that has not been used in an appropriate manner, or has been subject to misuse or misapplication, neglect, abuse, accident, alteration, negligence, damage during transit, delivery or installation, fire, flood, riot or act of god.
- \*Equipment that has the model number or serial number removed or altered.

If the equipment has been changed, altered, modified or repaired by other than an Authorized Service Agency during or after the warranty period, then the manufacturer shall not be liable for any damages to any person or to any property, which may result from the use of the equipment thereafter.

This warranty does not cover services performed at overtime or premium labor rates. Should service be required at times which normally involve overtime or premium labor rates, the owner shall be charged for the difference between normal service rates and such premium rates. APW Wyott does not assume any liability for extended delays in replacing or repairing any items beyond its control.

In all cases, the use of other than APW Wyott Authorized OEM Replacement Parts will void this warranty.

This equipment is intended for commercial use only. Warranty is void if equipment is installed in other than commercial application.

### Water Quality Requirements

Water supply intended for a unit that has in excess of 3.0 grains of hardness per gallon (GPG) must be treated or softened before being used. Water containing over 3.0 GPG will decrease the efficiency and reduce the operation life of the unit.

**Note: Product failure caused by liming or sediment buildup is not covered under warranty.**

**“THE FOREGOING WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSES AND CONSTITUTES THE ENTIRE LIABILITY OF APW WYOTT. IN NO EVENT DOES THE LIMITED WARRANTY EXTEND BEYOND THE TERMS STATED HEREIN.”**

9/05





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**APW WYOTT Foodservice Equipment Company**

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